

2020 NIH Library

FISCAL YEAR
BY THE NUMBERS

INFORMATION SOLUTIONS THAT
ENABLE DISCOVERY AND IMPROVE HEALTH

Resources and Services



6,911,730
journal articles and
book chapters downloaded

182,393
electronic journals
and books in the
NIH Library collection

2,708
customized
information service
transactions



13,888
requested articles
and books sent
to researchers

1,392,825
words translated in
36 languages for
documents ranging from
academic transcripts to
protocol consents, medical
records and scientific articles

Customer Engagements

61,001
visits to the
NIH Library
in-person

900,584
visits to the
NIH Library
online

961,585
total visitors

Training and Events

7,642
NIH staff attended 221
Library training classes

850
attendees at
two online events

Critical Research Support



310

COVID-19 research
requests and interactions

Scholarly Communication

