NIH Library
FISCAL YEAR 2020
BY THE NUMBERS

INFORMATION SOLUTIONS THAT ENABLE DISCOVERY AND IMPROVE HEALTH

Resources and Services

- 6,911,730 journal articles and book chapters downloaded
- 182,393 electronic journals and books in the NIH Library collection
- 2,708 customized information service transactions
- 13,888 requested articles and books sent to researchers
- 1,392,825 words translated in 36 languages for documents ranging from academic transcripts to protocol consents, medical records and scientific articles

Customer Engagements

- 961,585 total visitors
- 61,001 visits to the NIH Library in-person
- 900,584 visits to the NIH Library online

Training and Events

- 850 attendees at two online events
- 7,642 NIH staff attended 221 Library training classes

Critical Research Support

- 310 COVID-19 research requests and interactions

Scholarly Communication

- 140 NIH researcher manuscripts edited for publication
- 23 systematic reviews completed
- 23 NIH Library staff acknowledgements in NIH and HHS publications
- 7 peer-reviewed publications authored by NIH Library staff

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